

Trade Update

Book with peace of mind

Dear Valued Travel Partner,

Subject: Communication regarding BDL, MSP, MCO & PHL

In response to recent announcements by US Department of Homeland Security regarding travel restrictions and screening requirements, we have made a number of changes to our schedule.

As a result of these changes, Aer Lingus flights to and from:

DUB-BDL from March 17, 2020 to April 15, 2020 have been cancelled.
DUB-MSP from March 17, 2020 to April 15, 2020 have been cancelled.
DUB-MCO from March 17, 2020 to April 15, 2020 have been cancelled.
DUB-PHL from March 17, 2020 to April 15, 2020 have been cancelled.

The following options are available to you:

- Apply for a full refund for any unused sector of the booking.
- If our guest would like to change either the date or destination of your journey, we will waive the change fees and (save for some date exclusions) any difference in fare price that would normally be associated with doing so.
- You may re-route the guest using Jet Blue through BOS or JFK. Please use waiver code **B6COVDEI20**.

The key points to note are:

- No change fee will be charged.
- No fare difference will apply for those wishing to rebook to travel up to and including 21st of March 2020.
- Fare difference will apply for rebooking's for travel on or after 01st May 2020.
- The terms and conditions of the original fare apply.
- For refund applications please follow normal guidelines.
- Aer Lingus reserves the right to withdraw the policy at any time.

Please enter the following waiver code **FDIECV-20** into the PNR.

Please enter 3SSROTHS1AKK1 WAIVER CODE FDIECV-20 (**1A,1G,1S**) depending on your GDS.

Please do not hesitate to reach out to your sales manager if you have any questions. We thank you for your continued support

Kind Regards,

Aer Lingus Global Sales Team

Aer Lingus Sales – 17 March 2020