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Pul Express GmbH | 09.03.2020



**Informationen zum Coronavirus/COVID-19**  
**Emirates: Updated waiver policy**  
**on change / reissue fees**

Sehr geehrte Reisebüropartner,

hier eine weitere Information zum Thema Coronavirus von Emirates:

"Dear Partners,

*Emirates is closely monitoring the situation around Coronavirus and would like to restate to our trade partners and clients they can book with peace of mind.*

***Our waiver policy on change/reissue fees now applies to any bookings made before 31 March 2020.***

*Our customers worldwide can enjoy more flexibility, choice and value; with the ability to change travel dates without change and reissuance fees.*

***How does this work?***

- *Changes to tickets means the travel date or destination.*
- *Tickets issued up to 31st March are eligible for the waiver.*
- *Customers can change their booking to travel on any date within 11 months of the original date of purchase.*
- *Date change is free. Destination change is as per difference in fare.*
- *If there is a difference in the airfare or applicable taxes, due to the reissue/reroute of the ticket, the additional amount will need to be collected.*
- *The policy covers all existing destinations across the Emirates network.*
- *Kindly update PNR/endorsement text with the waiver code "RODCFW1 DU COVID-19" when reissuing tickets.*

*To keep informed on the latest changes please click [here](#) for any updates.*

*Best regards*

*Emirates Germany"*

Herzliche Grüße aus Berlin

Ihr Pul Express Team

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