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Pul Express GmbH | 12.03.2020



Informationen zum Coronavirus/COVID-19

S7 Airlines: About addition of the list of countries whose citizens will be denied transportation on S7 flights to the Republic of Kazakhstan

Sehr geehrte Reisebüropartner,

hier ein Update zum Thema Corona Virus von S7 Airlines:

"Dear Colleagues,

Please be informed about the addition of the list of countries whose citizens will be denied transportation on JSC Siberia Airlines (S7) own flights to the Republic of Kazakhstan due to the changes implemented to the order of the authorities of the Republic of Kazakhstan No. 22-5/2326 of March 5, 2020.

To the list of countries indicated in Letter No. 090002428052c11f of 03.20.2020 «On the prohibition of ticket issuance to the Republic of Kazakhstan» the following was added:

- France
- Germany
- Spain

Citizens of foreign countries who are not citizens of the Republic of Kazakhstan and stateless persons who have visited the countries mentioned above for the last 30 days will be denied transportation on S7 own flights to the Republic of Kazakhstan, starting from March 11, 2020.

For citizens of the countries mentioned above, as well as for citizens of foreign countries who are not citizens of the Republic of Kazakhstan and stateless persons who have visited the countries mentioned above for the last 30 days, it is prohibited to issue tickets on S7 own flights to the Republic of Kazakhstan starting from March 11, 2020.

Exceptions are:

- Members of the official and government delegations
- Holders of the official and diplomatic passports
- Crew members and airline pilots

It is permitted to provide involuntary refund of tickets issued:

- on stock 421
- for citizens of the countries mentioned above as well as for citizens of foreign countries who are not citizens of the Republic of Kazakhstan and stateless persons who have visited the countries mentioned above for the last 30 days
- on S7 own flights to the Republic of Kazakhstan
- with date of issue until March 11, 2020 inclusively
- on the departure dates from March 11 to March 31, 2020 inclusively

For tickets issued from March 11, 2020 for citizens of the countries mentioned above, a voluntary refund is provided in accordance with the fare rules.

Involuntary refund is provided at the place of the tickets issue."

Mit freundlichen Grüßen

Ihr Pul Express Team

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