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Pul Express GmbH | 12.03.2020



Informationen zum Coronavirus/COVID-19
Aeroflot: Update Flugstreichungen
ab 13. März bis Ende April 2020

Sehr geehrte Reisebüropartner,

hier ein Update zum Thema Corona Virus von Aeroflot:

"Sehr geehrte Geschäftspartner,

ergänzend zu unserem Rundschreiben vom 11.03.2020 informieren wir Sie hiermit über weitere Streckenstreichungen.

Wir bitten um Ihr Verständnis. Über weitere Entwicklungen halten wir Sie auf dem Laufenden.

CORRECT RD MOWZDSU 111754/MAR20

In accordance with the Government's decision, Aeroflot PJSC suspends flights (its own and marketing flights) to a number of European destinations, including flights on routes

- to / from Spain LED-BCN - LED
- to / from France LED-PAR- LED
- to / from **Germany LED -BER- LED, LED -MUC- LED, KZN-FRA-KZN**

The RD MOWZDSU 111754/MAR20 telegram applies to SU/555 flights with cancelled flights on the above routes.

MOWZDSU 111754/MAR20

In accordance with the Government's decision, PJSC "Aeroflot" is suspending flights to a number of European destinations. From 13 March 2020 until the end of April 2020, Aeroflot will operate flights:

- to / from Italy only on the MOW-ROM-MOW route;
- to / from Spain only on routes MOW-MAD-MOW, MOW-BCN-MOW (MOW-TFS-MOW operates until 20 March 2020);
- to / from France only on routes MOW-PAR-MOW;
- to / from Germany only on routes MOW-BER-MOW, MOW-MUC-MOW, MOW-FRA-MOW.

For SU/555 tickets with canceled flights, it is allowed:

- refund according to the involuntary scheme at the place of their purchase
- or
- a one-time involuntary re-issue to flights under the SU code for any other dates not later than 31 December 2020, while maintaining the original departure/destination points
- or
- a one-time involuntary re-issue to flights under the SU code, scheduled to operate not later than 31 December 2020, to / from the nearest points in relation to the points where the canceled Aeroflot flights were scheduled to operate.

We remind you that you can find more information about the rules of involuntary refund and re-issue of tickets in the Agent's Guide, located on the official website in the section Agents-Instructions and Rules in the [link](#).

Also allowed, a one-time re-issue to other flights/destinations (including interline partner flights or with sections of the Railways of Germany, Spain, and Italy under the agreement with AccesRail - 9B) on any dates according to the rules of the applicable fares, but with no penalties charged for changes.

For flights MOW-TFS SU2548 in the period from 13 to 20 March 2020, only passengers returning to the point of origin of carriage will be accepted for transportation. For passengers, not accepted for carriage, the terms of this telegram apply.

The number of this telegram must be entered in the Endorsements/ Restrictions column of the new ticket.

For group bookings with segments on cancelled flights, for which tickets have not been issued, it is allowed to make a refund of deposits.

Best regards

Aeroflot Airlines"

Herzliche Grüße aus Berlin

Ihr Pul Express Team

Hauptsitz:
Pul Express GmbH
Meinekestr. 5
10719 Berlin
Deutschland

CEO: Antonina Syromyatnikova
Registergericht: Amtsgericht
Berlin-Charlottenburg
Registernummer: HRB 70525
USt-IdNr.: DE 204114226

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