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Pul Express GmbH | 16.03.2020

**Informationen zum Coronavirus/COVID-19**  
**S7 Airlines: About involuntary refund of tickets issued on S7 flights for citizens of Italian Republic**

Sehr geehrte Reisebüropartner,

hier ein Update zum Thema Corona Virus von **S7 Airlines**:

"Dear Colleagues,

*Please be informed that by the order of the Government of the Russian Federation №597 from 12th of March 2020, starting from 13th of March 2020, citizens of Italian Republic will be denied entry to the territory of the Russian Federation when traveling from other countries.*

*The exception are the following categories:*

- crew members of the aircraft;
- official delegations;
- holders of valid Russian residence permit in the Russian Federation;
- members of Eurasian Economic Union.

*For passengers - citizens of Italian Republic, considering the conditions specified below, it is allowed to provide an involuntary refund for tickets:*

- issued in individual reservations on stock 421
- containing own flights of JSC Siberia Airlines (S7) and/or Code Share flights, where S7 is a marketing carrier (range of flights S74000-S74999), to international destinations from other countries to the Russian Federation
- with departure dates until May 31, 2020 inclusively
- containing own flights of S7 to destinations only within the Russian Federation, in case of presenting of information about a ticket issued for transportation from abroad to the Russian Federation

*In case of involuntary refunds of tickets issued on stock of other carrier, passenger shall be redirected to the validating carrier."*

Mit freundlichen Grüßen

Ihr Pul Express Team

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