

Wird diese Nachricht nicht richtig dargestellt, klicken Sie bitte [hier](#).

Pul Express GmbH | 07.04.2020



**Informationen zum Coronavirus/COVID-19**  
**United Airlines | Ticket validity now extended to 24 months**

Sehr geehrte Reisebüropartner,

hier finden Sie die aktuellen Informationen zum Thema Coronavirus von **United Airlines**:

"Dear Partners,

*As we all navigate through the impact of Covid-19 on travel, we're committed to keeping you informed of actions we're taking to help you and your customers manage bookings through this situation.*

*We understand that travelers may appreciate extra assurance when booking flights during this time of changing schedules and government mandates driven by Covid-19. Now you can offer customers that peace of mind. Any tickets issued between May 1, 2019 and March 31, 2020 will now have 24-month validity for reissue.*

*This means that if your customer elects to reschedule their trip to a different date or destination, they may do so as long as the rescheduled trip begins within **24 months** of the original ticketed flying. That's an extra year to plan their ideal itinerary, and begin the trip. This extended time also supersedes previous guidance on ticket validity for eligible tickets.*

**For example:**

*Customer purchased a ticket on January 5, 2020, for travel March 25, 2020. The customer cancels the trip on March 6. A travel agent may reissue the ticket for travel that begins anytime before January 5, 2022, **24 months** from original purchase date.*

*In addition, we've updated our refund policy. Visit [United Jetstream](#) rebooking parameters for the most updated information. from original purchase date.*

Yours sincerely,

United Airlines Team."

Herzliche Grüße aus Berlin

Ihr Pul Express Team

**Hauptsitz:**  
Pul Express GmbH  
Meinekestr. 5  
10719 Berlin  
Deutschland

CEO: Antonina Syromyatnikova  
Registergericht: Amtsgericht  
Berlin-Charlottenburg  
Registernummer: HRB 70525  
USt-IdNr.: DE 204114226

→ [Mein Agenturportal](#)

→ [Impressum](#)

→ [Datenschutz](#)

Wenn Sie diese E-Mail (an: [touristikonline@pulexpress.de](mailto:touristikonline@pulexpress.de)) nicht mehr empfangen möchten, können Sie diese [hier](#) kostenlos abbestellen.