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Pul Express GmbH | 04.05.2020



Informationen zum Coronavirus/COVID-19
United Airlines | Update Mai 2020

Sehr geehrte Reisebüropartner,

hier finden Sie die aktuellen Informationen zum Thema Coronavirus von **United Airlines**:

"To our travel partners,

So much can change in the course of a week, and like all of you, we continue to adapt. Rest assured, though, that we never lose sight of our first priority - safety. We are incredibly proud of all we're doing at United to deliver state-of-the-art cleanliness and social distancing practices as we prioritize your well-being and that of your travelers, and innovate for a healthier tomorrow.

*This week, we announced new measures to promote safety and social distancing. First, to help space out customers and minimize crowding, **we will now board by rows from back to front**, five rows at a time. While we will not reference boarding group numbers, our pre-boarding groups will continue without change.*

*Last Friday, we became the first major U.S. carrier to require that all flight attendants wear a face covering or mask, **and starting on May 4 we expand that to include all United employees while on board our aircraft.***

***Face coverings will also be required for all United passengers starting May 4, and we will provide free masks to passengers without their own.** This new initiative is in line with the most recent CDC recommendation that says wearing a cloth face covering is advisable when in public and when social distancing is difficult to maintain. There's more to come in this space, and we look forward to sharing with you soon.*

How we're keeping you safe

*Though we're witnessing historic lows in travel demand, many of you have shared that you still have essential business needs that require air travel, and our network remains an important part of our value to you. There's no sugar-coating things - COVID-19 continues to severely impact travel, and our overall capacity for May will be down over 90% year over year. Despite this, **our domestic network remains connected to nearly 100% of airports served prior to this health crisis.***

*There are some bright spots in our May international schedule. **Effective May 4, we will add daily service between Chicago and London; New York/Newark and Amsterdam; and Washington Dulles and Frankfurt.** This is in addition to existing service between Houston and Sao Paulo; New York/Newark and Frankfurt, London and Tel Aviv; and San Francisco and Sydney and Tokyo-Narita. We're the only carrier currently offering scheduled, daily service between North America and Australia. **On May 18, we'll reintroduce flights between Houston and Guatemala City, Guatemala; San Jose, Costa Rica; San Salvador, El Salvador; and Tegucigalpa, Honduras, provided these countries reopen.** These new flights complement existing service from Houston to Guadalajara, Leon, Mexico City and Monterrey in Mexico.*

*We know **many of you suddenly find yourself serving simultaneously as full-time employees, parents, teachers, chefs** and any number of other roles that our new stay-at-home normal has thrust upon you. Each and every one of you has our respect! For those tackling restlessness and boredom with your kids (or those who simply miss flying, a lot), we have a cool new site with **14 free, grab-and-go, aviation-themed lesson kits for three different age groups.** While we're all earthbound, it's really special to be able to share our collective love of aviation with our kids. Check it out below! Until next time, stay healthy and stay safe.*

Let out your inner child

Yours sincerely,

United Airlines Team."

Herzliche Grüße aus Berlin

Ihr Pul Express Team

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