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Pul Express GmbH | 16.11.2020



Informationen zum Coronavirus/COVID-19
FINNAIR Airlines: Neue Einreisebestimmungen für Flüge nach China

Sehr geehrte Reisebüropartner,

hier eine weitere Information zum Thema Coronavirus von Finnair:

FINNAIR PROVIDES 'CHINA CARE PACKAGE' TO FACILITATE ONGOING



Dear Travel Trade Partner

NEW REQUIREMENTS FOR TRAVELLING TO CHINA AS OF 7th NOVEMBER 2020

Finnair operates to Shanghai once a week on Thursdays and to Nanjing once a week on Fridays.

Chinese authorities have updated their travel guidance for passengers travelling to China as of 7th November 2020:

- All passengers travelling from or via Helsinki to China are required to hold a negative coronavirus test result taken earliest 48 hours before travel.
- Transfer passengers travelling to China via Helsinki need to get tested for coronavirus and get a negative test result, not only in their country of departure but also at the transfer station before continuing to their connecting flights to China.
- Passengers from domestic flights in Finland transferring to flights to China are not required to be tested in Helsinki.
- The first Finnair flight to China affected by the updated guidance is the flight to Shanghai on 12th November 2020.

Finnair at Helsinki airport are able to provide a China transit **'Care Package'** that will allow all of our Chinese bound passengers to continue with their travel plans to China. Finnair's special **'China Care Package'** consists of:

- Automatic offer of a new inbound flight from Europe to Helsinki the day before passenger's original flight, if there are alternative flights available
- Passenger to purchase a **'Care Package'** at a cost of EUR200 at departure airport check-in
- **'Care Package'** will consist of PCR test, antibody test, pillow, blanket, slippers, water bottle, shower access, service voucher
- 'Meet & Greet' service on arrival at Helsinki airport to guide passengers to testing facility at Gate 50A
- Delivery of test results by Terveystalo, our third party partner
- Upon receiving negative test results all passengers can check in at the Finnair transfer desk for China flights

Q&A:

Does this mean I can change connecting European flight FOC to previous day to allow sufficient transit time? Yes, Finnair will automatically offer a new inbound flight from Europe to Helsinki the day before your original flight, if there are alternative flights available. Flight from Helsinki to China will remain the same as in customer's original travel plan.

Only this type of change can be done free, all other changes, like postponing the trip are according to Book with Confidence policy, is this correct? Yes, correct.

Is there any deadline until which travel date I can offer the refund for passenger that have connecting flights via HEL to China? Departure flight from Europe to Helsinki need to be the latest at 31st March 2021.

Please see China's Travel Update on [finnair.com](http://www.finnair.com/en/flight-information/travel-updates/entry-requirements-to-china-2157724): www.finnair.com/en/flight-information/travel-updates/entry-requirements-to-china-2157724

Transfer Process to China with Finnair



"Travel Process above subject to change without prior notice"

With kind regards,

Finnair Airlines"

Herzliche Grüße aus Berlin

Ihr Pul Express Team

Hauptsitz:
Pul Express GmbH
Meinekestr. 5
10719 Berlin
Deutschland

CEO: Antonina Syromyatnikova
Registergericht: Amtsgericht
Berlin-Charlottenburg
Registernummer: HRB 70525
USt-IdNr.: DE 204114226

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